



Although the product based nature of our projects allows fast implementation of Identity Management Systems, we understand that no project is alike. Thus we provide a broad range of value added service to translate business and functional requirements into a successful implementation. Complementing the PintarID generic functionality, our services are designed to ensure every business need of our clients is responded properly.

### Consultancy

Leveraging our years of experience in design and implementation of Identity Management solutions around the world, we have developed domain expertise enabling us to offer consultancy services to our clients. These services include :

#### Business Process Re-engineering

As part of every modernization project, Business Process Reengineering is a critical task to ensure business processes will seamlessly run with the new systems. Our experts will work with your team to re-design processes conceptualizing industry best practices with your specific requirements to ensure the new systems will help you deliver better service level to your stakeholders.

#### Project Management

With our project management and consulting skills, we can add our strengths to your project management team. We can either assist your project manager, or provide the resources you need to handle mission critical projects.

#### Change Management

Through detailed assessment of your business drivers and gap analysis we craft a unique and winning implementation strategy accordingly to empower the application of new schemes.

### Managed Infrastructure

We own and manage a world class Tier-IV ready data centre in Malaysia. The combination of experience and technical certifications such as Information Security Management System (ISO/IEC 27001:2005), Quality Management System (ISO/IEC 9001:2008) and Information Technology Service Management System (ISO/IEC 20000-1:2011) has enabled us to provide a high standard of quality that meets the demands of organizations in terms of service level, availability, data integrity and security.






#### Data Centre Design & installation

We design, develop, build and manage large scale Data Centres for organisations with mission critical application systems. Our suit of data centre services includes :

-  Internet Data Centre Services
-  Data Centre Management Services
-  Infrastructure Development & Management Services
-  Business Recovery Management Services

#### Cloud Computing Services

We offer flexible cloud computing services that are tailored to our clients' requirements from building a private cloud, hosting cloud infrastructure to managing shared cloud services. Our suite of cloud services consist of :

-  Infrastructure as a Service
-  Platform as a Service
-  Virtual Private Data Centre
-  Storage as a Service
-  Disaster Recovery as a Service

# Enterprise System Architecture and Integration

## Application Customization

We understand that one size does not fit all! That is why all of our solutions are fully customizable to suite every unique requirement of each project.

## System Integration

We provide end-to-end customized solutions with a three-pronged approach: formulating strategies that best answer client requirements, developing application systems and integrating systems of different platforms.

## Inter-agency link-up

National identity management systems do not operate in silos and in many cases require inter-agency operations i.e. Police, Immigration and National Registration Department, Homeland Security Department, Inland Revenue, etc.

## Data Migration Services

Many Identity Management projects involve legacy population databases which require data migration to be fit for the new implemented systems.

## Transfer of Technology

Transfer of technology is an integral part of our projects. We believe the key factor for success is the hands-on expertise of your own teams. We organize workshops to transfer our industry know-how to your operational and management teams.

