

Postal Solution Series

Modernizing the Government with HeiTech's Postal Solution



Bridging Humans & Technology

Malaysia's Postal Solution by HeiTech

Connecting millions of people with a myriad of public services can certainly be a daunting task for any government. This is definitely not so with Malaysia's Postal Management Solution by HeiTech.



HeiTech's Postal Management Solution

HeiTech's Postal Management Solution has proven itself to provide the link for citizens to reach public services nationwide regardless their presence; be it in major towns or at remote locations. Indeed, the beginning of Malaysian public sector modernization was made possible by HeiTech's Postal Management Solution. HeiTech has enabled the Malaysian post office to reinvent itself to become a one-stop service delivery centers for citizens.

HeiTech's Postal Management Solution offers uniqueness in that it makes simple the task of connecting millions of people with a myriad of public services via more than 640 post office branches nationwide.

With its dynamic and modular capability, HeiTech's Postal Management Solution provides alternative payment channels for government and even the commercial sector. HeiTech's Postal Management Solution is able to support a wide range of public services in a timely and efficient manner; resulting in increased revenue opportunities, reducing operating costs and streamlined business practices for post offices, government and the commercial sector.

HeiTech has enabled the Malaysian post office to reinvent itself to become a one-stop service delivery centers for citizens.

With mail management, remittance and track n trace modules in HeiTech's Postal Management Solution, citizens enjoy the convenience of buying stamps, sending letters or registered mail and even tracking of parcels.

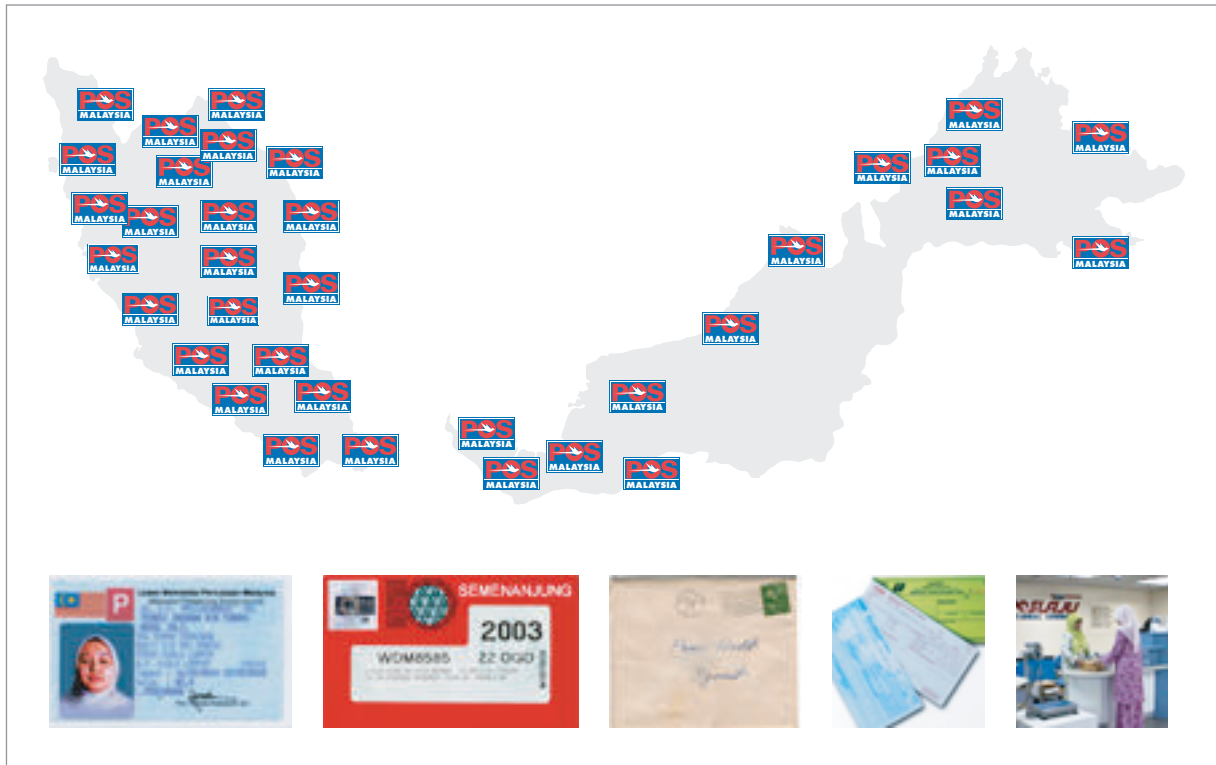
Citizens can make payment for utility bills at any post office branches nationwide with the agency module available in HeiTech's Postal Management Solution. Utility bills now span from telephone, electricity, water, quit rents to even sewerage.

Citizens can make payment for utility bills at any post office branches nationwide.



With the Malaysian's government direction to increase the wealth of the Malaysian indigenous people, HeiTech's Postal Management Solution has also enabled the agency module to provide the capability for citizens to purchase and sell the Malaysia's national unit trust schemes at any post office branches nationwide.

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Recognising this capability, HeiTech's Postal Solution has also expanded to fulfill citizens and businesses need for renewal of driver's license, renewal of road tax, renewal of business registration. In time to come, the agency module will be able to provide an alternative channel for voters' registration.

Citizens can make payment for utility bills at any post office branches nationwide.

A World of Possibilities

HeiTech's Postal Management Solution is designed to meet the needs of a new and ever-growing postal office.

With our solution the public will achieve:

- Greater efficiency payment management services
- Faster time to postal services fulfillment
Citizens and businesses can renew driver's license, road tax and business registration at post office branches nationwide.
- Faster, more seamless access to public services
- Greater satisfaction The possibilities with HeiTech's Postal Management Solution are endless.

Take the Next Step

Visit www.heitech.com.my for further corporate information or talk to our consultants.

www.heitech.com.my

If you have specific questions about implementing this solution within your organization, contact our representative:

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